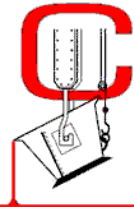


CAPITAL REFRACTORIES LIMITED



Date: 2 October 2008

STATION ROAD, CLOWNE
DERBYSHIRE S43 4AB
UNITED KINGDOM
Telephone: (01246) 811163
International: +44 1246 811163
Telefax: +44/(0) 1246 819573
e-mail: info@capital-refractories.com
www.capital-refractories.com

Dear Customer

Recently, you may have learned that one of your suppliers, Casting Supplies Limited, is intending to suspend its operations within the next few months. No doubt, this news has given you some anxiety regarding continuity of supply of certain products.

Casting Supplies Limited is a long established company with a loyal customer base although circumstances have led to the owners' desire to wind the company down. In return for their customers' support over the years, it is their strong wish that their customers should not be affected by this event and, with this in mind, they strongly welcome Capital Refractories' proposals to carry on their business.

Capital Refractories Limited and Casting Supplies Limited are therefore pleased to announce that an agreement has been reached which will see Capital taking over production and supply of Casting Supplies' entire range of products.

To these ends both companies will liaise with all customers to understand requirements for the coming months with a view to providing ample buffer stocks to provide a window allowing for a smooth transfer of the manufacturing operation. Transfer of production will be carefully controlled and take place in stages between the end of 2008 and the first quarter of 2009.

Most of Castings Supplies' customers will be familiar with Capital and many will already be supplied with products such as iso-pressed crucibles, vibro-cast crucibles, one-shot crucibles, gas diffusers, pre-cast shapes etc. from Capital's state-of-the-art specialised ceramics plant.

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We can assure you that every contingency will be made to ensure a smooth transfer of the production operation – Capital technologists and production staff will be working with Casting Supplies over the coming months to transfer know-how and skills; it has also been agreed that Casting Supplies will provide support after the transfer period to the extent that it is required.

Within the next few days you will be contacted to discuss your ongoing requirements, in the meantime, if you have any further questions please do not hesitate to contact the undersigned or your Capital representative.

We trust that this will be welcome news to you.

Yours faithfully

For CAPITAL REFRACTORIES LIMITED

A handwritten signature in blue ink, reading "N Robson". The signature is written in a cursive style with a large initial 'N'.

NIGEL ROBSON
Director of Sales